

Some points to remember

1. To receive a member's discount on purchases made at the bar or in the restaurant you must present your card. Your card number or name cannot be accepted.
2. Your card cannot go overdrawn. Once your account reaches a zero balance you must top it up to make further purchases and receive a discount. Your balance must cover the whole transaction total, part payment is not allowed.
3. Your card can be topped up at any time at the bar. Your new balance is available to spend immediately.
4. Your card is not transferable, please do not give it to anyone else, whether they are members or not.
5. If you discover your card has been lost or stolen, you must report this to the office immediately, you will not be held responsible for purchases made after your report.
6. New or replacement cards are available from the office during normal hours, a charge may be applicable.
7. Tabs can be opened at the bar, but only on presentation of your card beforehand. A swipe will be taken of your card and any outstanding balance on your tab will be deducted once the bar closes.



Loyalty Card Member Discount System

Introduction

On the 1st January 2015, Panmure Golf Club introduced a Loyalty Card and Bar Discount system.

Every year each qualifying playing member over the age of 18 will be levied an agreed figure (£50.00 in 2015). This amount will be added to the yearly Subscription Notice.

On payment, this amount will be added to an account administered using a new plastic (Credit/Debit card style) member card.

Members may use this card to purchase products from the bar and or the caterer.

Use of the card will attract a members discount off all Alcoholic and Non-Alcoholic Drinks and off all Menu Items from the Caterer. Snacks such as Crisps and Nuts, Non menu items and specials and club function tickets **DO NOT** attract a discount.

At the end of each financial year, any balance from the original levied amount (£50 in 2015) not spent, will revert to the Club.

On leaving the club any outstanding balance is refundable **ONLY** at the discretion of the Club council.

The system we are using is provided by Club Systems International, the leading provider of such systems in the UK. Each time you present your card at the bar, it will be swiped through their Merlin-Touch till system. The Till will produce a receipt to show all items purchased, the original price, the discount received and the starting and ending balance on the member's card.

Example:

Panmure Golf Club		
Tel: 01241 855120		
www.panmuregolfclub.co.uk		
<u>BAR DRINKS</u>		
1 X GIN	1.65	Items purchased
1 X BABY TONIC	.95	
2 X FOSTERS LAGER	4.40	
<u>BAR SNACKS</u>		
1 X HAM SANDWICH	2.20	Items purchased
WHITE BREAD		
NO BUTTER		
1 X STEAK S'WICH	4.50	
BLUE		Items purchased
EXTRA ONIONS	.50	
TOTAL	14.20	Totals and discounts
DISCOUNT	2.13	
NET TOTAL	12.07	
SWIPE CARD TENDERED	12.07	
OPENING BALANCE	50.00	Balance before sale
CLOSING BALANCE	37.93	Balance after sale
TILL NO 1		
CASHIER SARAH		
DATE 01/04/06 12:13		
RECIEPT NO. 1423		
TRANSACTION NO 1232		
SWIPE CARD SALE		
Transaction details		